



Tam's Front Porch Ponderings
Tammy Terry
 TamsFrontPorch@IrvineOnline.Net

I've not been able to sit on my front porch and ponder much this week, but I have sat on the phone! Not

Folks, we are being railroaded and all we can do is sit back and take it!

actually on the phone, but in a chair, on hold, being switched from one representative to another. By the time I'd wasted forty minutes of my life that I'll never get back, I was ready to explode and still had NO answers.

It all started out when Corky needed to get a prescription filled. The insurance carrier we have requires us to do all our business with CVS pharmacy, (against my better judgment). Look around, there's no CVS in Irvine, so anytime we need a prescription we have to drive to Winchester or Richmond. Not only do I have to do business with people I

don't know, I get to spend extra money on gas driving back and forth, but that's another story for another time! Anyway...the prescription was phoned in and he went by to pick it up, that's when they refused to give it to him because he wasn't a resident of CLARK COUNTY!!! Are you kidding me????? He had a prescription! It shouldn't make any difference WHERE he lives, be it Winchester, Irvine or THE MOON, if he's got a prescription, give him THE STUFF!!! (can you tell I'm just a wee bit upset?) Do you want to know why he couldn't get it? Because of the people who make Meth

and for those of you who don't know what that is, it's a drug that people make using Zyrtec and battery acid. In order to get Zyrtec, you have to show your driver's license and sign a form! Is this crazy or what? We work every day; we pay taxes; we struggle to make ends meet and most weeks the ends DON'T meet. We pay out the nose for medical insurance coverage but yet we get sick, are prescribed a 60 day dose of Zyrtec D and can't get it at the pharmacy that our insurance carrier requires us to use, BECAUSE WE LIVE OUT OF COUNTY!!! Arrrrggghhhhh! Then to top it all off, the icing on the cake and the cherry on top is this, our insurance DOESN'T COVER ZYRTEC D. Of all things!

After all we went through to get the prescription I get the big idea to call our insurance people and have just a little 'come to Jesus meeting'. Initially I spoke with a charming, computer generated voice that had me choose options, give dates of birth, verify our address and then after twelve minutes of recorded bliss, sent me to a representative named "Ed"...it was a woman! I asked again, "What did you say your name is?"

"Ed" came the response

with an accent so thick I could barely make out what she was saying.

"Did you say 'ED'?" I asked one more time.

"Yeeess, like man, Ed", she said again.

Let me stress that I was trying very, very hard to be polite but I was struggling to understand the words coming out of her mouth. So I got brave and asked, "Where are you at...Ed?"

In broken English she said, "I..in..Philippines".

Are you for real? My insurance is being handled by someone in the Philippines? I just about lost my mind! "Give me to someone in the United States of America, NOW!" I demanded. At this point in the conversation, I got to speak to the computer generated voice again, that let me know that my call was 'very important to us, please remain on the line and the next available representative will be with you'. I listened to three different renditions of Jingle Bells before someone human got on the line, at which point they advised me that I needed to speak to the Members Benefit Department. Who referred me to a Pharmacy Specialist, who then sent me to the Nurse Line to find a generic for Zyrtec D. At which point she advised me I needed to speak to Phar-

macy who sent me back to Members Benefit Department. Forty minutes! Forty minutes of my life that as I stated earlier, I WILL NEVER GET BACK!! It was at this point, when Member Benefits tried to transfer me AGAIN, that I went off the deep end. I'm sure they have my conversation recorded to use in future training sessions! I went completely mad and I think somewhere in the conversation, I threatened to throw a rock at the woman, crazy right??? I know now why people lose their mind and shoot places up like insurance companies. And who do we complain to? Our President? Hah, that's a joke! Our Senators, Congressmen, Representatives, maybe the Governor? Yeah, that's gonna happen! They're sitting in their plush offices with access to all the Zyrtec D they need. Folks, we are being railroaded and all we can do is sit back and take it!

Now that I've got that out of my system, let's address another issue. Tell me why a Doctor prescribes a 30 day dose of Zyrtec and it only comes in a package of 24? I'm calling Zyrtec next to find out about THAT! Just as soon as I get off of hold...with the Governor's office.

Until next time.... Tam

ESTILL LIBRARY BOOKMOBILE SCHEDULE
 246 Main Street, Irvine, KY – Call 723-3030

December 8-12, 2014

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
Northwood Apts Winchester Rd Edgewater Dr Crestview Ct	Stacy Lane Rice Station West Irvine	Horizon Daycare Ravenna Drip Rock Wagersville Angel Keepers	Sugar Hollow Road Buck Creek Doe Creek Barnes Mtn	West Irvine Elementary

"Mommie & Me" and Storytime Wednesdays, 10:00 a.m. & Fridays, 10:30 a.m.

ESTILL COUNTY SCHOOLS MENUS
 Milk is included with every meal; plus assorted juices included with breakfast

MONDAY December 8	TUESDAY December 9	WEDNESDAY December 10	THURSDAY December 11	FRIDAY December 12
----------------------	-----------------------	--------------------------	-------------------------	-----------------------

SOUTH IRVINE BREAKFAST

Mini Blueberry Pancakes, Syrup, Apple	Chicken on Biscuit Cantaloupe	French Toast Stixs Syrup, Applesauce	Trix Cereal Toast, Peaches	Scoobie Doo Snacks Yogurt, M. Oranges
---------------------------------------	-------------------------------	--------------------------------------	----------------------------	---------------------------------------

SOUTH IRVINE LUNCHES

Pepperoni Pizza Glazed Carrots Corn Apple	Ham w/ Roll Mashed Potatoes Green Beans Gravy Cooked Apples	Taco w/ Soft Shell Shred. Let. & Tomato Shredded Cheese Refried Beans Pineapple Tidbits	Bosco Sticks Marinara & Ranch Romaine Salad Grape Tomatoes Fruit Cocktail	Hamburger w/ Bun Potato Wedges Lettuce & Tomato Baked Beans Pears
--	---	---	---	---

ESTILL SPRINGS BREAKFAST

Mini Blueberry Pancakes, Syrup, Apple	Chicken on Biscuit Cantaloupe	French Toast Stixs Syrup, Applesauce	Trix Cereal Toast, Peaches	Scoobie Doo Snacks Yogurt, M. Oranges
---------------------------------------	-------------------------------	--------------------------------------	----------------------------	---------------------------------------

ESTILL SPRINGS LUNCHES

Pepperoni Pizza Glazed Carrots Corn Apple	Chicken Pattie w/ Bun Mashed Potatoes Baked Beans Applesauce	Taco w/ Soft Shell Shred. Let. & Tomato Shredded Cheese Refried Beans Pineapple Tidbits	Bosco Sticks Marinara & Ranch Romaine Salad Grape Tomatoes Fruit Cocktail	Hamburger w/ Bun Potato Wedges Lettuce & Tomato Baked Beans Pears
--	---	---	---	---

WEST IRVINE BREAKFAST

Mini Cinni Rolls Apple	Cocoa Puff Cereal Toast & Peaches	Pancake Porky Syrup & Applesauce	Funnel Cakes Blueberries	Choc. or Blueberry Muffin & Pineapple
---------------------------	--------------------------------------	-------------------------------------	-----------------------------	--

WEST IRVINE LUNCHES

Chicken Nuggets w/ Roll, BBQ Sauce Ketchup & Mustard Mashed Potatoes Peas, Peach Cup	Pepperoni Pizza Corn Normandy Blend Apple	Chili w/ WG Grilled Cheese Sandwich Crackers Carrots w/ Dip Fresh Oranges	Bosco Sticks Marinara Sauce Romaine Salad Ranch Dressing Fruit Cocktail	Hamburger w/ Bun Potato Wedges Lettuce & Tomato Baked Beans Pears
---	--	---	---	---

ESTILL COUNTY MIDDLE SCHOOL BREAKFAST

Mini Blueberry Pancakes w/ Syrup or Cinnamon Toast Crunch Cereal Strawberry Poptart Apple	Chicken Biscuit or Lucky Charms Cereal Brown Sugar Poptart Cantaloupe	French Toast Sticks w/ Syrup or Frosted Flakes Cereal Strawberry Poptart Blueberries	Cocoa Puffs or Trix Cereal Brown Sugar Poptart Peaches	Trix Yogurt Cinnamon Toast Crunch Bar Strawberry Poptart Applesauce
--	---	---	---	---

ESTILL COUNTY MIDDLE SCHOOL LUNCH

Popcorn Chicken w/ WG Biscuit Mashed Potatoes Normandy Blend Vegetables, Apple Tropical Fruit	Bosco w/ Marinara Sauce or Chicken Quesadilla Corn, Broccoli Bites Pears, Oranges Ice Cream Sandwich	Grilled Chicken or Deli Turkey w/ Bun Lettuce & Tomato Potato Wedges Applesauce Fruit Cocktail	Mr. Rib w/ Bun or Corn Dog Baked Beans Red Pepper Slices Peaches Pineapples	Meatball Sub w/ Mozzarella Cheese or Fish w/ Bun Romaine Salad Peppers, Applesauce Mandarin Oranges
---	---	--	---	--

ESTILL COUNTY HIGH SCHOOL BREAKFAST

Trix, Cocoa Puffs Reese Puffs, Poptart Cereal Bars Raspberry Rainbow Cherry Yogurt, Apples	Lucky Charms, Fruit Loops, Poptarts Maple Waffle, Cereal Bars, SB & C Yogurt Apples & Oranges	Frosted Flakes Cin. Toast Crunch Poptarts, Cereal Bars BC Muffins, Yogurt Apples & Oranges	Honeynut Cheerios Trix, Poptarts Sausage & Biscuit Muffins, Yogurt Apples & Oranges	Apple Cin. Cheerios Cocoa Puffs, Poptart Cereal Bars, Yogurt French Toast Apples & Oranges
--	---	--	---	--

ESTILL COUNTY HIGH SCHOOL LUNCH

Spicy Chicken or Meatball Sub w/ Bun L, T & Mozz. Cheese Peppers & Onions Carrots & Broccoli Apple/Peach Cup SC Cheese Pizza	Corn Dog or Mr. Rib w/ Bun Baked Beans Baby Bakers Peaches Applesauce SC Pepperoni Pizza	Hamburger or Fish w/ Bun Slaw Lettuce & Tomato Potato Wedges Fruit Cocktail/Pears Fiesta Pizza	WG Bosco Sticks Chicken Quesadilla Marinara/Sour Cream Corn, Broccoli Bits Blueberry/Strawberry Cups SC Cheese Pizza	Grilled Chicken or Chicken Pattie w/ Bun Lettuce & Tomato Sweet Potatoes Tropical Fruit Sidekicks
---	---	---	---	---

top ten

Most Popular Gift Cards

1. Visa
 2. Amazon
 3. iTunes
 4. American Express
 5. Netflix
 6. Walmart
 7. Target
 8. Google Play
 9. eBay
 10. Starbucks
- Source: CardHub

© 2014 by King Features Syndicate, Inc. World rights reserved.

Visit Our Website At
EstillTribune.Com
 For Up-To-Date Obituaries

Estill School News

Friday, December 12th, 4-8pm

Elite Jumpers "Parents' Night Out"

The Estill Elite Jumpers are hosting a "Parents' Night Out" for K-8th grade students on December 12th from 4-8 p.m. at West Irvine Intermediate. The cost for each student is \$30 which includes pizza, drink, snack, craft, and hours of fun! Please prepay by December 8th. Money and student's name can be dropped off at West Irvine Intermediate!

Bluegrass Challenge Academy
www.beaknox.org
 1-877-599-6884

Appalachian Challenge Academy
www.acaharlan.org
 1-855-596-4927

URGENT: OPEN ENROLLMENT

\$18,000 education opportunity and a SECOND CHANCE IN LIFE for 16-18 year olds.

Earn high school credits or a GED. Limited availability. Immediate acceptance upon application approval.

Dec 6, 2014
10am — 4pm
!!!FREE PIZZA!!!

Richmond Readiness Center
 233 Battlefield Memorial Hwy
 Richmond, KY

Lexington National Guard Armory
 4301 Airport Rd
 Lexington, KY

The Real McCoy

Antique & Vendor Market

5191 Richmond Road

723-4846

Bring your children to see Santa

Sat., Dec. 13th at 11:00am

Get your picture with Santa for \$5.00



IRVINE 606-726-9512
FLEA MARKET
 1197 Winchester Road Irvine, Kentucky
Several Booths to Choose From
Primitives And Much More!
Stop by and look around!
Antiques, Glassware & Much More
We • Buy • Sell • Trade
Always Looking for Good Furniture
Irvine Flea Market
 1197 Winchester Road Irvine, KY
Call 726-9512 Ask for Tammy

"I'm Alive... because of organ donation!"

Megan, Transplant Recipient

www.trustforlife.org
 866-945-5433

Supported by

Sammy's
Furniture & Appliances
722 Main St., Ravenna • 723-6562
Open Mon.-Fri., 9-6, and Sat., 9-5

- New Appliances
- Dutch Craft Amish-Made Bedding
- New Bedroom Suites
- Bushline Living Room Suites
- Tables & Chairs
- Special Orders

Free Delivery & Set Up
 90 Days Same As Cash*

*With Approved Credit

Now Accepting